

Bulletin No. 2016291

DATE: January 12, 2017
TO: CHEMGUARD Customers
FROM: TFPP Quality Assurance Department
SUBJECT: CHEMGUARD ULTRAWIDE Proportioners

Tyco Fire Protection Products (TFPP) has received isolated reports of CHEMGUARD foam systems utilizing an ULTRA-WIDE proportioner and ULTRAGUARD 3x3 CUG AR-AFFF foam concentrate that were proportioning outside of the NFPA tolerances. It is recommended that an inspection be conducted on any system utilizing a CHEMGUARD ULTRA-WIDE proportioner and CHEMGUARD ULTRAGUARD 3x3 AR-AFFF foam concentrate. TFPP will use the information from your inspection to advise whether action is necessary.

Only CHEMGUARD ULTRA-WIDE proportioners that have "CDP2500" on the nameplate are affected by this bulletin.

System Inspection Procedure:

The viscosity of the foam concentrate and the design flow range of the system are required for TFPP to determine if any action is required. Please provide TFPP the following:

1. Form Number [CG2016296](#), included with this bulletin. The form must be completely filled out. Incomplete forms will be rejected.
2. A copy of your latest annual foam analysis report showing the viscosity results of the CHEMGUARD ULTRAGUARD 3x3 AR-AFFF foam concentrate must be submitted along with the required form to ULTRAWIDE@tycoint.com. Test reports must be less than 12 months old to be considered. If a recent foam analysis report is not available, contact TFPP at ULTRAWIDE@tycoint.com to obtain a foam analysis sampling kit. TFPP will test the viscosity of the submitted CHEMGUARD ULTRAGUARD 3x3 AR-AFFF foam concentrate samples in affected systems at no charge.

Action:

Once the system inspection has been completed and the required documentation submitted for review, no further action is immediately necessary. TFPP will contact you to indicate whether your system(s) will require remedial action.

Contact Information:

TFPP Warranty Team

Email: ULTRAWIDE@tycoint.com

Phone: 1 (715) 735-7411 (Ext. 73388)

This bulletin supersedes all prior communication on this subject.