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## Product Alert

June 3 ${ }^{\text {rd }}, 2019$
Type of Notification: Product Safety Notification
FM Approvals has been notified by ABB Engineering (Shanghai) Ltd. of a potential defect involving FM Approved and ATEX/IECEx certified ABB LMT Series Intrinsically Safe Magnetostrictive Level Transmitters.

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Product Identity: LMT Series Magnetostrictive Level Transmitters
Description: Intrinsically Safe Versions Only
Make/Model: LMT100, LMT200
Nameplate Data: Products marked as Ex ia IIC T6 (Refer attached ABB bulletin number LMT_Exia_02_2019)

FM Approvals Certificates: FM17US0243X \& FM17CA0124X
ATEX Certificate: FM17ATEX0062X
IECEx Certificate: IECEx FME 17.0004X
FM Approval Status: FM Approved
Hazard Involved: The products contain a non-compliance with intrinsic safety requirements due to missing epoxy encapsulation over a group of electrical components on the products FrontEnd Board. See attached Technical Bulletin LMT_Exia_02_2019, issued by ABB Engineering (Shanghai) Ltd. The affected product should be modified or replaced as described in the attached Technical Bulletin.

If you suspect you are in possession of affected equipment bearing the FM Approvals certification marking, please process in accordance with the attached bulletin. For additional assistance, please contact:

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# Technical Bulletin <br> Magnetostrictive Series level transmitters 

Product Group: Level - Magnetostrictive Products: LMT100 and LMT200 Series

| Doc ID | LMT_Exia_02_2019 | Doc name: | LMT Series Approval_Exia |
| :---: | :---: | :---: | :---: |
| Risk: | Low | status of document: | Release |
| Issued by: | Product Management | Distribution: | External |
| Date: | 5/24/2019 | Author: | ms.sreekanth@us.abb.com |
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## 1. Introduction

This bulletin addresses a specific issue with the Magnetostrictive Series Level Transmitters, LMT100 and LMT200 models, shipped with the Intrinsic Safety (Ex ia) Approval marking. (refer Appendix-1 of this document)

## 2. Description : Missing encapsulation in the front-end PCBA

During a recent internal audit and inspection, ABB's quality team found a nonconformance with the FM certification requirements for the LMT100 and LMT200 model's Intrinsic Safe option (Exia). The non-conformance is caused by missing epoxy encapsulation over a component in the Front-End board. The contract manufacturer did not apply the local encapsulation over a group of components as required for the Ex ia marking.


Fig-1: Board with correct encapsulation

## 3. What actions have been taken to correct this situation?

All the front-end boards in stock have been reworked with correct encapsulation. The supplier has also been informed about the non-conformance and has corrected its process. The latest batches have been received with the correct encapsulation meeting the approvals requirements.

## 4. Which models and markings are affected ?

In both the Magnetostrictive Series Level Transmitters LMT100 and LMT200, only the Intrinsic Safety (Ex ia) models are affected by the non-conformance. The encapsulation is only required for the Ex ia, intrinsic safety option, therefore, only the units marked for this application is affected by the missing encapsulation. The affected units only present a risk if the field wiring scheme employed to install the product did not use the flameproof/explosion proof electrical cable glands at the LMT housing. The Flameproof (Ex d) and Non-Incendive (Ex n) options are not affected by this omission. The LMT devices affected are identified with serial numbers as listed in the Appendix1 of this bulletin.

## 5. Is there a risk with the installed base LMT units in the field?

Based on ABB's internal risk assessment reviewed and confirmed by FM, the lack of local encapsulation does not represent a critical or emergency safety concern. However, the lack of encapsulation is a non-compliance with the requirements of the intrinsic safety standard. Therefore, the recommendation from FM Approvals, is to
urge actions to mitigate risk for those non-compliant units in the field marked with this Intrinsic safety concept (Exia).

## 6. Why is this not a critical or emergency safety concern?

All the LMT Series units are built using the same components irrespective of the hazardous location protection concept. Therefore, the housing used in all these units, regardless of markings meet all the requirements for Flameproof/Explosion proof applications. Therefore, there is minimal risk for those units marked with Ex ia intrinsic safety, if the field wiring scheme employed to install these products use the flameproof/explosion proof electrical cable glands at the LMT housing. Similarly, all the internal components as shown in the below picture are same for both the Intrinsic Safety and Flameproof/Explosion proof options.


Fig-2: Front-end assembly sealed with rubber gasket and LMT with common housing
Additionally, the following technical assessment provides the confidence that the missing encapsulation does not present a significant safety risk.

- The typical voltage at the capacitor which is covered by this encapsulation is only 6.0 V ( 12.0 V maximum with the application of up to 2 countable and any number of non-countable faults).
- All the LMT models including the ones with "ia" protection type uses the same Flameproof Enclosure.
- All the LMT models irrespective of the protection designation are constructed with dual compartment housing that separates the power terminal block compartment from the electronics compartment. This reduces the probability of power wires coming contact with this PCBA. In addition, any power supply wiring or troubleshooting isolates the need to open only the compartment hosting the non-conforming PCBA.
- Most of the time the human interaction with the LMT unit is through the HMI display. The LMT HMI display is operated with the "Through-The-Glass" (TTG) technology which allows the user to navigate through the device menu without opening the window cover of the housing, greatly limiting human contact with the non-conforming portion of the board.
- Finally, the front-end board PCBA with this nonconformance is placed in the electronics compartment of the LMT flameproof housing separated from the remaining volume of the compartment by very tight rubber gasket. (as shown in the Fig-2)


## 7. Recommended actions for the installed units

Below are the recommendations to mitigate risk for the installed LMT100 and LMT200 units with the Ex ia (intrinsic safety) protection concept.

1. For all the LMT models, while installation, operation and maintenance, follow the best practices and safety instruction as mentioned in the LMT Series Operating Instructions and Safety Manual. In addition, please follow the Safety guidelines and instructions as directed by the local/national regulations with regards to installing, functional testing, repairing, operating and maintaining electrical devices.
2. Avoid opening the enclosure while the device is energized.
3. For energized interaction with the device use the TTG (thru-the-glass) interface or use the Software drivers like EDD, DTM or an FDI for any configuration or for troubleshooting of the device.

In addition to the above actions, the following is also highly recommended:
End User Actions:

1. In an installation with Ex ia marking, if necessary replace the electrical cable glands with electrical cable glands that meet the flameproof explosion and Ingress Protection requirements in that area. Also, in the unused housing opening install a plug certified for explosion-proof applications. This will make the unit equivalent for Flameproof application while allowing continued safe use for the Intrinsic application.
2. For installed units without the encapsulation, wherever possible, convert the unit and entire loop to a flameproof connection and change the marking in the certification plate as appropriate. Seal the unused opening with a plug certified for explosion proof applications. Refer Fig:3 LMT Series housing.


Fig-3: LMT Series housing

As necessary with the change above, remove the Ex ia application markings on the certification plate of the unit and mark the box appropriate for Exd or Ex n application. An example as shown in Fig-4: LMT Series certification plate example


Fig-4: LMT Series certification plate example
3. In case such installation is changed to a flameproof protection, then the enclosure must be maintained as flameproof. Necessary instructions shall be provided by the end user, for on-going maintenance activities to ensure the integrity of this change is maintained.

## ABB Actions:

If it is not possible for the end user to perform the above actions and/or if the end-user would like ABB assistance to address this low risk non-conformance, ABB, will support the end user upon a formal email request to Ktek Service ktekservice@us.abb.com with one of the following options, whichever feasible:

1. Wherever possible an ABB Service team will replace this non-conforming front-end board PCBA with a new PCBA with the encapsulation.
2. Wherever, the above option- 1 is not feasible due to the installation, location or due to any other reasons, ABB will replace the LMT unit with a new unit that meets the conformance requirements through the "Advanced Replacement Policy" based on the lead-time delivery terms from the factory.

Appendix-1: List of devices affected

| $\begin{aligned} & \mathrm{SI} \\ & \mathrm{Nr} \end{aligned}$ | Material | Device Serial Number | ABB SO\# |
| :---: | :---: | :---: | :---: |
| 1 | LMT100 | 3K620000231535 | 1830211 |
| 2 | LMT100 | 3K620000231536 | 1830211 |
| 3 | LMT100 | 3K620000231537 | 1830211 |
| 4 | LMT100 | 3K620000231538 | 1830211 |
| 5 | LMT100 | 3K620000231539 | 1830211 |
| 6 | LMT100 | 3K620000231540 | 1830211 |
| 7 | LMT100 | 3K620000231541 | 1830211 |
| 8 | LMT100 | 3K620000231542 | 1830211 |
| 9 | LMT100 | 3K620000232496 | 1811500 |
| 10 | LMT100 | 3K620000232970 | 1841859 |
| 11 | LMT100 | 3K620000239257 | 1816658 |
| 12 | LMT100 | 3K620000242289 | 1908907 |
| 13 | LMT100 | 3K620000242290 | 1908907 |
| 14 | LMT100 | 3K620000244105 | 1919390 |
| 15 | LMT100 | 3K620000251459 | 1953843 |
| 16 | LMT100 | 3K620000253731 | 1966541 |
| 17 | LMT100 | 3K620000253732 | 1966541 |
| 18 | LMT100 | 3K620000253733 | 1966541 |
| 19 | LMT100 | 3K620000253734 | 1966541 |
| 20 | LMT100 | 3K620000253735 | 1966541 |
| 21 | LMT100 | 3K620000257399 | 1990319 |
| 22 | LMT100 | 3K620000264397 | 2024472 |
| 23 | LMT100 | 3K620000265698 | 2030865 |
| 24 | LMT100 | 3K620000270009 | 2055680 |
| 25 | LMT100 | 3K620000270348 | 2057853 |
| 26 | LMT100 | 3K620000270349 | 2057853 |
| 27 | LMT100 | 3K620000271042 | 2065111 |
| 28 | LMT100 | 3K620000273999 | 2085293 |
| 29 | LMT100 | 3K620000279066 | 2116984 |
| 30 | LMT100 | 3K620000281558 | 2130037 |
| 31 | LMT200 | 3K620000230104 | 1821242 |
| 32 | LMT200 | 3K620000237007 | 1870416 |
| 33 | LMT200 | 3K620000240343 | 1894119 |
| 34 | LMT200 | 3K620000240344 | 1894119 |
| 35 | LMT200 | 3 K 620000240347 | 1894119 |
| 36 | LMT200 | 3K620000240348 | 1894119 |
| 37 | LMT200 | 3K620000240361 | 1894710 |
| 38 | LMT200 | 3K620000242477 | 1910003 |
| 39 | LMT200 | 3K620000248329 | 1936480 |
| 40 | LMT200 | 3K620000250093 | 1944250 |
| 41 | LMT200 | 3K620000251239 | 1952761 |
| 42 | LMT200 | 3K620000253009 | 1962101 |
| 43 | LMT200 | 3K620000256172 | 1982085 |
| 44 | LMT200 | 3K620000256173 | 1982085 |
| 45 | LMT200 | 3K620000257398 | 1990319 |
| 46 | LMT200 | 3K620000259263 | 2002479 |
| 47 | LMT200 | 3K620000261015 | 2010168 |
| 48 | LMT200 | 3K620000264544 | 2025581 |

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| 49 | LMT200 | 3K620000264546 | 2025581 |
| :---: | :---: | :---: | :---: |
| 50 | LMT200 | 3K620000264709 | 2027497 |
| 51 | LMT200 | 3K620000268482 | 2045696 |
| 52 | LMT200 | 3K620000269377 | 2050857 |
| 53 | LMT200 | 3K620000269378 | 2050857 |
| 54 | LMT200 | 3K620000269379 | 2050857 |
| 55 | LMT200 | 3K620000269380 | 2050857 |
| 56 | LMT200 | 3K620000269381 | 2050857 |
| 57 | LMT200 | 3K620000269382 | 2050857 |
| 58 | LMT200 | 3K620000269383 | 2050857 |
| 59 | LMT200 | 3K620000269384 | 2050857 |
| 60 | LMT200 | 3K620000269385 | 2050857 |
| 61 | LMT200 | 3K620000269386 | 2050857 |
| 62 | LMT200 | 3K620000269387 | 2050857 |
| 63 | LMT200 | 3K620000269388 | 2050857 |
| 64 | LMT200 | 3K620000269389 | 2050857 |
| 65 | LMT200 | 3K620000269390 | 2050857 |
| 66 | LMT200 | 3K620000269391 | 2050857 |
| 67 | LMT200 | 3K620000269392 | 2050857 |
| 68 | LMT200 | 3K620000269393 | 2050857 |
| 69 | LMT200 | 3K620000269394 | 2050857 |
| 70 | LMT200 | 3K620000269395 | 2050857 |
| 71 | LMT200 | 3K620000269396 | 2050857 |
| 72 | LMT200 | 3K620000269397 | 2050857 |
| 73 | LMT200 | 3K620000269398 | 2050857 |
| 74 | LMT200 | 3K620000269399 | 2050857 |
| 75 | LMT200 | 3K620000269400 | 2050857 |
| 76 | LMT200 | 3K620000269401 | 2050857 |
| 77 | LMT200 | 3K620000269402 | 2050857 |
| 78 | LMT200 | 3K620000269403 | 2050857 |
| 79 | LMT200 | 3K620000269404 | 2050857 |
| 80 | LMT200 | 3K620000269405 | 2050857 |
| 81 | LMT200 | 3K620000269406 | 2050857 |
| 82 | LMT200 | 3K620000269407 | 2050857 |
| 83 | LMT200 | 3K620000269408 | 2050857 |
| 84 | LMT200 | 3K620000269409 | 2050857 |
| 85 | LMT200 | 3K620000269410 | 2050857 |
| 86 | LMT200 | 3K620000269411 | 2050857 |
| 87 | LMT200 | 3K620000269412 | 2050857 |
| 88 | LMT200 | 3K620000269413 | 2050857 |
| 89 | LMT200 | 3K620000269414 | 2050857 |
| 90 | LMT200 | 3K620000269415 | 2050857 |
| 91 | LMT200 | 3K620000269416 | 2050857 |
| 92 | LMT200 | 3K620000269417 | 2050857 |
| 93 | LMT200 | 3K620000269418 | 2050857 |
| 94 | LMT200 | 3K620000269419 | 2050857 |
| 95 | LMT200 | 3K620000269432 | 2051379 |
| 96 | LMT200 | 3K620000275054 | 2092517 |
| 97 | LMT200 | 3K620000275056 | 2092517 |
| 98 | LMT200 | 3K620000275059 | 2092517 |
| 99 | LMT200 | 3K620000275060 | 2092517 |

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| 100 | LMT200 | 3 K 620000275063 | 2092517 |
| :--- | :--- | :--- | ---: |
| 101 | LMT200 | 3 K 620000275064 | 2092517 |
| 102 | LMT200 | 3 K 620000275887 | 2097038 |
| 103 | LMT200 | 3 K 620000277080 | 2105721 |
| 104 | LMT200 | 3 K 620000281559 | 2130039 |
| 105 | LMT200 | 3 K 620000282320 | 2132935 |
| 106 | LMT200 | 3 K 620000282518 | 2134681 |
| 107 | LMT200 | 3 K 620000283145 | 2137002 |
| 108 | LMT200 | 3 K 620000284459 | 2143024 |
| 109 | LMT200 | 3K620000284460 | 2143024 |
| 110 | LMT200 | 3 K 620000284461 | 2143024 |
| 111 | LMT200 | 3K620000284783 | 2146707 |
| 112 | LMT200 | 3 K 620000284784 | 2146707 |
| 113 | LMT200 | 3 K 620000284785 | 2146707 |
| 114 | LMT200 | 3 K 620000284786 | 2146707 |
| 115 | LMT200 | 3K620000285143 | 2150259 |
| 116 | LMT200 | 3 K 620000290416 | 2185024 |
| 117 | LMT200 | 3 K 620000290417 | 2185024 |
| 118 | LMT200 | 3 K 620000291089 | 2188512 |
| 119 | LMT200 | 3 K 620000295138 | 2201145 |
| 120 | LMT200 | 3 K 620000295139 | 2201145 |
| 121 | LMT200 | 3 K 620000295219 | 2202063 |
| 122 | LMT200 | 3 K 620000295264 | 2203229 |
| 123 | LMT200 | 3 K 620000295740 | 2206650 |
| 124 | LMT200 | 3 K 620000295741 | 2206650 |
| 125 | LMT200 | 3 K 620000295742 | 2206650 |
| 126 | LMT200 | 3 k 672018390596 | 502311270 |
| 127 | LMT200 | 3 k 672018390597 | 502311270 |
| 128 | LMT100 | 3 k 672018240984 | 502228452 |
| 129 | LMT100 | 3 k 672018240985 | 502228452 |
| 130 | LMT200 | 3 k 672018331178 | 502253734 |
| 131 | LMT200 | 3 k 672018331179 | 502253734 |
| 132 | LMT200 | 3 k 672018331180 | 502253734 |
| 133 | LMT200 | 3 k 672018331181 | 502253734 |
| 134 | LMT200 | 3 k 672018331182 | 502253734 |
| 135 | LMT200 | 3 k 672018331183 | 502253734 |
| 136 | LMT100 | 3 k 672018430879 | 502319375 |
| 137 | LMT100 | 3 k 672018430880 | 502319375 |
| 138 | LMT100 | 3 k 672018430881 | 502319375 |
| 139 | LMT100 | 3 k 672018430882 | 502319375 |
| 140 | LMT100 | 3 k 672018430883 | 502319375 |

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## Additional information

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