

## **Product Alert** – Cosa Xentaur Corporation XPDM Portable Dewpoint Meter

March 1, 2023

## Type of Notification: Safety Concern for Class I, Division 1, Group A, B, C, D Installation

FM Approvals has been made aware that a fuse in the XPDM Portable Dewpoint Meter is incorrectly installed, resulting in the XPDM being unsafe for installation in a Class I, Division 1 hazardous (classified) location. See attached Safety Recall Notice issued by Process Insights on 02/14/2023.

Company Identity: Cosa Xentaur Corporation Name: Process Insights (parent company) Address: 84F Horseblock Rd, Yaphank, New York 11980, USA Contact Information: <u>support.hou@process-insights.com</u>

Product Identity: XPDM
Description: Portable Dewpoint Meter
Make/Model: XPDM
Nameplate Data: Intrinsically Safe for Class I, Division 1, Groups A, B, C & D

**FM Approval Status:** All models bearing the FM Mark **Number of Units Impacted:** 178 **Serial Number Range:** 50217 through 50470

**Hazard Involved:** It has been determined that a fuse used in the XPDM Portable Dewpoint Meter has been installed without the encapsulation material required for the equipment to be used in a Class I, Division 1 hazardous (classified) location. If the fuse should open, there is a major risk for ignition of the surrounding explosive atmosphere. Further information is available in the attached Safety Recall Notice issued by Process Insights, parent company of Cosa Xentaur Corporation.

You may have received a notification from Process Insights if your serial number falls in the range of 50217 through 50470. If you have not received notification or if you suspect you are in possession of the XPDM Portable Dewpoint Meter bearing the FM Approvals certification marking in the indicated serial number range, please follow the instructions in the attached bulletin.

F 900/Rev. 0

Antonio L. Pires FM Approvals, Quality Department Norwood, MA, USA +1 (1)781 255 4825 Email: <u>Antonio.pires@fmapprovals.com</u>

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February 14, 2 Subject:	023 URGENT NOTICE: Intrinsically Safe XPDM Fuse Recall
Dear Valued C	ustomer:
was not install environment. support.hou@	is has discovered the shielding on the intrinsically safe fuse in your XPDM Serial # XXXXX ed correctly. This fuse poses a major safety risk if the equipment is used in an explosive The unit needs to have its fuse replaced immediately at no charge to you. Please email <u>process-insights.com</u> as soon as possible to receive your RMA to return your unit for plogize for the inconvenience, but the safety of our customers is our number one focus.
Thanks	
Sincerely,	
	erations and Quality ial Number Back of the Unit
Co	rporate Office: 4140 World Houston Parkway, Salte 188, Houston, TX 77032   Phone 713-947-9591 New York Office: 84D Horseblock Road, Yaphank, NY 11980   Phone 631-345-3434 www.process-Insights.com