



Member of the FM Global Group

Product Alert

August 7, 2014

Type of Notification: Counterfeit

FM Approvals has been made aware of a falsified FM Approvals Certificate of Compliance (CoC). The document (attached as Figure 1) is an image of the falsified CoC misrepresenting flexible sprinkler hose models as FM Approved. The CoC in Figure 2 was issued to our actual customer Hangzhou Ehase-Flex Co., Ltd. who is investigating the source of the falsified document. If you have information in that regard, kindly report that to Cecily Yao, ehaseflexmetal@gmail.com.

Company Identity: Hangzhou EFlex Co., Ltd

Address: Hangzhou, Zhejiang
P. R. China 311202

Product Identity: Flexible Sprinkler Hose

Geographic Area Impacted: China

FM Approval Status: Not FM Approved

Hazard Involved: The products described in the falsified Certificate of Compliance in Figure 1 below have never been tested or certified as FM Approved. Use of products that falsely claim FM Approval may present a property risk for the user.

If you have information relative to the falsified CoC, please report that to FM Approvals contact:

Thomas G. McCarty
FM Approvals, Quality Department
Norwood, MA, USA
+1 (1)781 255 4802
Email: Thomas.mccarty@fmapprovals.com



Certificate of Compliance

Flexible Sprinkler Hose Models with Threaded Fittings listed below are for use in the following applications:

Clean Rooms
Model H-8000

Commercial Suspended Ceilings
Model H-8100

Manufactured by: Hangzhou EFlex Co., Ltd.
Hangzhou, Zhejiang
P. R. China 311202

This certificate is issued to Hangzhou EFlex Co., Ltd. for the Models listed above. FM Approvals confirms that the items have been found to comply with the Approval Standard for Flexible Sprinkler Hose with Threaded Fittings Class Number 1637, dated April 2003.

Project Identifier:
3036050

Date of Approval:
July 20, 2009


Richard B. Dunne,
Group Manager-Hydraulics

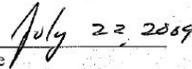

Date



Figure 1 – Counterfeit Certificate of Compliance

This figure is a falsification of the actual FM Approvals Certificate of Compliance. The authentic document is identified in Figure 2. Figure 1 misrepresents the Hangzhou EFlex Co., Ltd. flexible sprinkler hose Models H-8000 and H-8100 as FM Approved. FM Approvals did not issue the Certificate of Compliance illustrated in Figure 1. FM Approvals has no relationship with Hangzhou EFlex Co., Ltd. See Figure 2 for an illustration of the authentic Certificate of Compliance.



Certificate of Compliance

Flexible Sprinkler Hose Models with Threaded Fittings listed below are for use in the following applications:

Clean Rooms
Model EH-8000

Commercial Suspended Ceilings
Model EH-8100

Manufactured by: **Hangzhou Ehase-Flex Co., Ltd.**
Industry Park of XiaoShan
Hangzhou, Zhejiang
P. R. China 311200

This certificate is issued to Hangzhou Ehase-Flex Co., Ltd. for the Models listed above. FM Approvals confirms that the items have been found to comply with the Approval Standard for Flexible Sprinkler Hose with Threaded Fittings Class Number 1637, dated April 2003.

Project Identifier:
3036050

Date of Approval:
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Richard B. Dunne,
Group Manager-Hydraulics

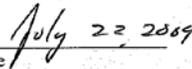

Date



Figure 2 – Authentic Certificate of Compliance

This figure is the actual document issued to our customer Hangzhou Ehase-Flex Co., Ltd. The counterfeit document in Figure 1 misrepresents the company name, address and the actual FM Approved Models EH-8000 and EH-8100. If any additional information is known about the counterfeit Certificate in Figure 1, please provide that information to Cecily Yao, ehaseflexmetal@gmail.com.