



Member of the FM Global Group

Product Alert

July 17, 2013

Type of Notification: Counterfeit

FM Approvals has been made aware of a falsified Certificate of Compliance (CoC) issued on FM Approvals' letterhead. The document (attached as Fig. 1) has been altered to misrepresent duct and pipe insulation manufactured by Kingflex as FM Approved. Kingflex has retracted the counterfeit CoC from their website. They also claim there have been no products manufactured or falsely labeled as FM Approved.

Company Identity: Hebei Kingflex Insulation Co., Ltd.
Address: #8 Chuangye Rd, Langfang Econ&Tech Devel Zone
Langfang, Hebei 065001
China

Contact: Belinda Zhang, International Trade Manager

Product Identity: Duct and Pipe Insulation
Make/Model: All Products
Geographic Area: China

Hazard Involved:

The products represented by **Hebei Kingflex Insulation Co., Ltd.**, have never been tested or certified as FM Approved. There is no evidence these products have ever been tested to the rigorous requirements of FM Approvals. Use of these products may present a property risk for the user.

If you are in possession of any of the products manufactured by Kingflex and bearing the FM Approvals certification marking, or any other certifications issued by the company Kingflex and claiming FM Approval, please bring that to the attention of:

Thomas G. McCarty
FM Approvals, Quality Department
Norwood, MA, USA
+1 (1)781 255 4802
Email: Thomas.mccarty@fmapprovals.com



Fig. 1 – Counterfeit Certificate

This document is a falsification of an actual FM Approvals' Certificate of Compliance. This document has been altered and misrepresents the duct and pipe insulation products as FM Approved. FM Approvals has not issued any FM Approval for this company.