



Product Alert

September 27th, 2018

Type of Notification: Misrepresentation of FM Approved Product

FM Approvals has been notified by Servomex Group Limited of a concern involving Gas Analyzers which have been misrepresented as FM Approved.

Company Identity: Servomex Group Limited
Address: Jarvis Brook, Crowborough,
East Sussex, TN6 3FB, United Kingdom

Contact Information: Tel: +44 (0) 1892 652181

Product Identity: Extended Chassis Servopro 4100/4900 Gas Analyzers.

Models: SERVOPRO 4100 with extended chassis (variants 04100C1, 04100D1, X4100C1, X4100D1)

SERVOPRO 4900 with extended chassis (variants 04900C1, 04900D1, X4900C1)

FM Approval Status: Not FM Approved.

Hazard Involved: The products identified have been confirmed to have been manufactured and labelled as FM Approved without certification to FM Approval standards. If you were shipped one of the listed analyzer variants after January 2012, please examine the rear of the chassis and verify whether the FM Approvals certification mark was applied to the unit. Please reference attached notification from Servomex.

If you suspect you are in possession of any of the affected equipment listed above bearing the FM Approvals certification marking and require further assistance, please contact:

Antonio L. Pires
FM Approvals, Quality Assurance
Norwood, MA, USA
+1 (1)781 255 4825
Email: antonio.pires@fmapprovals.com

Customer “IMPORTANT “Notification No. 143

PRODUCTS – EXTENDED CHASSIS SERVOPRO 4100 / 4900 GAS ANALYSERS



Figure 1: Extended Chassis SERVOPRO 4100/4900



Figure 2: CSA/FM label fitted on rear of the analyser chassis

Notification date – July 2018

Servomex would like to bring to your attention the following.

Notification of incorrect labelling

A CSA/FM label was incorrectly fitted to the rear of the analyser variants listed below. While these products are compliant with the relevant electrical safety standards, we are not permitted to apply the CSA/FM marks to these product variants.

SERVOPRO 4100 with extended chassis (variants 04100C1, 04100D1, X4100C1, X4100D1)

SERVOPRO 4900 with extended chassis (variants 04900C1, 04900D1, X4900C1)

Action required:

If you were shipped one of the listed analyser variants after Jan 2012, check the rear of the chassis. If the CSA/FM label is fitted, remove the label, or cover the label so that it remains permanently obscured.

July 18th 2018