



## Product Alert – Victaulic® FireLock™ IGS™ Installation-Ready™ Style V9 Sprinkler Couplings

January 29, 2024

### Type of Notification: Performance Related Concern

FM Approvals has been made aware of a small number of failures involving certain Victaulic® FireLock™ IGS™ Installation-Ready™ Style V9 Sprinkler Couplings manufactured between May 2020 and October 2021.

Please reference the attached Product Notification (PN001) from Victaulic Company and contact Victaulic Company at the number / email provided if you suspect that affected products are installed at your facility.

**Company Identity:** Victaulic Company  
**Address:** 4901 Kesslersville Road, Easton, PA 18040, USA  
**Contact Information:** Tel: 1-800-555-8537  
Email: PN001@Victaulic.com

**Product Identity:** FireLock™ IGS™ Installation-Ready™ Style V9 Sprinkler Coupling.

**Description:** Rigid grooved coupling and reducing coupling specifically for joining IGS™ grooved sprinklers to IGS™ grooved sprinkler outlets.

**FM Approval Status:** FM Approved.

**Hazard Involved:** The Style V9 Sprinkler Coupling is secured on one side using a single cap screw and locking nut while the other side is hinged. In couplings with affected cap screws, if the cap screw breaks, the coupling will separate and release the coupling and connected sprinkler from the system piping and result in water discharge from the system outlet. Sprinklers installed using the Style V9 coupling will still perform as intended in response to fire.

**Victaulic® FireLock™ IGS™ Installation-Ready™ Style V9 Sprinkler Coupling  
Limited Hardware Affected by Non-Conformance****WHAT PRODUCT IS AFFECTED?**

Victaulic FireLock IGS Installation-Ready Style V9 Sprinkler Couplings manufactured between May 2020 and October 2021. Couplings manufactured before May 2020 or after October 2021 are not affected.

**NOTIFICATION:**

Victaulic is aware of a hazard associated with a small number of Style V9 Sprinkler Couplings. The affected couplings were determined to have weakened cap screws that secure the coupling housings due to a manufacturing non-conformance. The potential for affected cap screws exists in couplings manufactured between May 2020 and October 2021. The manufacturing date of the product is located on the interior surface of the coupling housings, therefore, please contact Victaulic for additional information and assistance.

The Style V9 Sprinkler Coupling is secured on one side using a single cap screw and locking nut while the other side is hinged. In couplings with affected cap screws, if the cap screw breaks, the coupling will separate and release the coupling and connected sprinkler from the system piping and result in water discharge from the system outlet. Sprinklers installed using the Style V9 coupling will still perform as intended in response to fire.

**WHAT SHOULD YOU DO?**

Style V9 Sprinkler Couplings manufactured before May 2020 or after October 2021 are not affected by the above non-conformance. Please contact Victaulic if you have questions or believe affected products may be installed in your facility.

Contact Victaulic:

TELEPHONE: 1-800-555-8537

EMAIL: [PN001@victaulic.com](mailto:PN001@victaulic.com)